

SW-02361A-08-0609

ORIGINAL



0000118674

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Richard MartinezPhone:Fax:Priority: Respond Within Five DaysOpinion No. 2010 89812Date: 9/30/2010Complaint Description: 01H Billing - 3rd Party
N/A Not ApplicableComplaint By: First: Last:
Patrick O'BrienAccount Name: Secretary Treasure/Carefree Palms Mobile HOHome:Street:Work:City: CarefreeCBR:State: AZ Zip:is:

Arizona Corporation Commission

DOCKETED

OCT 7 2010

DOCKETED BY

Utility Company: Liberty Water-Black Mountain Sewer CorporationDivision: sewerContact Name:Contact Phone:Nature of Complaint:

(Black Mountain Sewer Corporation - Docket No. SW-02361A-08-0609)

September 23, 2010

Arizona Corporation Commission
1200 W. Washington St.
Phoenix, AZ 85007

Subject: Docket No. SW-02361A-08-0609-Rate Increase for Black Mountain Sewer Corporation-Liberty Water

Liberty Water Account Manager: 999953-1223829

Dear Sir/Madam:

This letter is in response to the notification that we received in our billing for September, 2010 for the sewer that is provided in Carefree, AZ by the Black Mountain Sewer Corporation (BMSC). In the billing paperwork, we received a notice that effective this month, the rates charged to us by BMSC were increased by 43%; this changes our monthly billed rate FROM \$548 TO \$782.

While it is often necessary for any business to increase the fees charge for services to meet expenses and cost projections, an increase of this magnitude in the current economic climate is indeed a harsh surprise. If this much of an increase is justified, then the responsible thing for BMSC to do, is to implement the increase over a period of time to allow such an increase to be budgeted by its customers. To implement a rate increase of this magnitude with very little notice to the customers of the BMSC is just wrong. The icing on the cake, is in fact that the customer of Black Mountain Sewer have no alternative for sewer service, so they must pay the fee.

I respectfully request that Arizona Corporation Commission compel the Black Mountain Sewer Corporation to

RECEIVED
2010 OCT - 7 P 2:30
DOCKET CONTROL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

immediately ROLL BACK this rate increase to a lesser, more realistic rate of increase, with a proviso to implement the remainder of the approved increase at a later time, with proper notice to the customers of the BMSC.

Respectfully submitted,

Patrick O'Brien--Secretary/Treasurer
(408) 555-0000

Inc. Black Mountain Sewer Corporation New Rates Sheet
CC: Black Mountain Sewer Corporation -Liberty Water Company
David Schwan-Mayor-Carefree, AZ
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

9/30/10

I called and spoke with Mrs. O'Brien to let her know that the ACC received their letter and that their Opinion would be docketed so that the Commissioners would have an opportunity to read their concerns.

9/30

Emailed to Phoenix for docketing. FILE CLOSED.

End of Comments

Date Completed: 9/30/2010

Opinion No. 2010 - 89812
